

MANAGEMENT DEVELOPMENT PROGRAMMES

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| Course Title | : CRITICAL THINKING: REAL-WORLD, REAL-TIME DECISIONS |
| Course Code | : MD: CT:RWTD |
| Course Overview | : Making decisions in an atmosphere of increasing time pressure, uncertainty, and conflicting expert opinions creates challenges for any manager. Making such leadership decisions in crisis situations is even more demanding. Critical Thinking focuses on reframing issues so that the right problems are addressed, distinguishing systematic patterns from random events, and identifying acceptable risks in alternative decisions. In this course, participants will learn how to make better decisions within group or department settings, recognising the more network-oriented and decentralised structures of today's organisations. |
| Target Audience | : Executives at all levels can benefit from this course. More experience managers can test their existing decision processes, and newer managers can learn to structure their approach to business decisions. |
| Selected Session Topics | : <ul style="list-style-type: none"> - Framing the problem - Gauging uncertainty - Scenario planning - Leadership in decision making - Decision making under pressure - Group decision making |
| Key Take-Away | : <ul style="list-style-type: none"> - Acquire a variety of strategies for framing problems, and learn when to apply them. - Learn to accurately assess the degree of uncertainty in individual problems. - Recognise when you have enough information, the right information, or when you need to do more research. - Structure more complex challenges to ensure you address the right issues. - Involve the right people at the right time in the right way. - Create environments that foster feedback and learning. |

