

MANAGEMENT DEVELOPMENT PROGRAMMES

IT & TECHNOLOGY

Course Title	: MANAGING COMPLEX INFORMATION TECHNOLOGY PROJECT™ – LEVEL 2
Course Code	: IT: MCITP-L2
Course Overview	: This course is designed for IT Professionals engaged in complex IT projects which requires multiple disciplines and a high level view of a complete System Engineering Life Cycle. It will provide participants on the Working Knowledge of the different aspects of a Complex IT Project. Participants will be exposed to an integrated workshop to evaluate, design and implement an integrated system solution for complex IT environment.
Target Audience	: Project Managers; Project Office Personnel; System Analysts; Project Sponsors; Software Developer; End User Representative; and other Project team members who wish to learn more about how IT Projects are being managed.
Selected Session Topics	: <ul style="list-style-type: none"> - Overview of Complex IT Projects - Project Preparation and Commencement <ul style="list-style-type: none"> • Project Definition • Business Acquisition Phase - Project Execution and Control <ul style="list-style-type: none"> • Technical Approach • Technical Development • System Testing • Managing Issues, Changes and Expectation - Project Conclusion <ul style="list-style-type: none"> • Acceptance • Operation and Maintenance - Preparing for Enterprise Applications Integration (EAI) - Lessons Learned - Summary and Project Manager's Resources
Key Take-Away	: <ul style="list-style-type: none"> - Able to apply IT Project Management and System Engineering know-how to Complex IT Projects. - Able to manage IT projects which are challenging and high risk, whereby questions are often asked and left unanswered by Project Managers.

